IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Gainsboro et al.

Serial No.: 09/144,313

Group Art Unit: 2742

Filed: August 31, 1998

Examiner: TBA

Attorney Docket No. 600-015

For: COMPUTER-BASED METHOD AND APPARATUS FOR CONTROLLING, MONITORING, RECORDING AND REPORTING TELEPHONE ACCESS

Honorable Commissioner of Patents and Trademarks Washington, D.C. 20231

TRANSMITTAL

SIR:

Submitted herewith is:

Preliminary Amendment; and 1.

2. Patent Application Fee Determination Record.

Please charge \$153.00 (to cover the fee for excess claims) and any fee deficiency to Ward & Olivo Deposit Account No. 23-0420. A copy of this sheet is enclosed.

Respectfully submitted,

Date: January 4, 2000

01/18/2000 SLUANG 00000002 230420

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CERTIFICATE UNDER 37 C.F.R. §1.8(a)

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, on the date indicated below.

David M. Hill

(Signature)

P-46,170

1/4/00

(Name)

(Req. No.)

(Date)

PATENT

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PRELIMINARY AMENDMENT

In regard to the subject application, please amend as
follows:

IN THE CLAIMS

Please cancel claim 1, and add the following new

p Sub

claims:

\$\int_2\$. A method of managing institutional telephone activity between a calling party and a called party, wherein said method comprises the steps of:

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